

Rover Quickstart

Enjoying your

# Rover



room-to-room . mobile streaming . apps . video-on-demand . recording . parental controls . recording . parental controls . remote control features . helpful hints . room-to-room . mobile streaming . features . helpful hints . room-to-room . mobile streaming . apps . video-on-demand . recording

**NETFLIX**

**You**Tube

pandora®

amazon alexa



etcRover.com



# Main Menu Layout

## 1. TIME

With the current time, you'll know when your show begins.

## 2. CURRENT CHANNEL

Displays the channel that is playing in Mini TV. If the program is recorded, an icon will display the current status - i.e., play or pause.

## 3. MINI TV

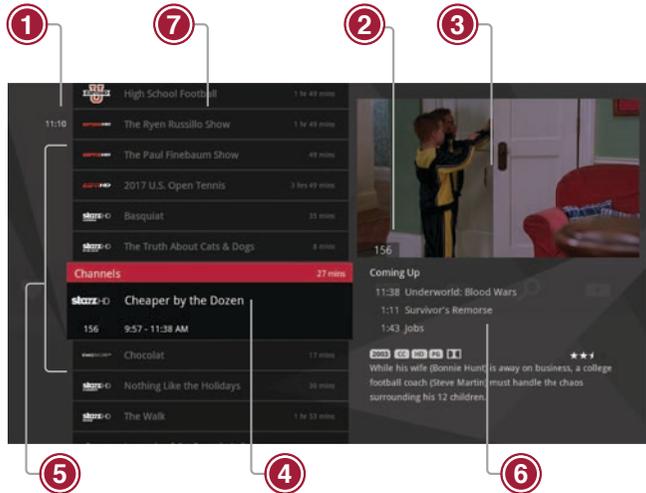
Lets you keep watching your program while you browse.

## 4. FOCUS

The current selection is in the focus area of the menu. When cards are in focus, they appear raised and highlighted.

## 5. VERTICAL LIST

Contains all of the items in the current horizontal category.



## 6. INFO PANEL

Depending on the item in focus, this area either provides more information about that item or a selection of choices for that item.

## 7. CARD

Items in vertical lists are called cards.

## TV Inactivity Timer & Screen Saver

If there has been no activity for more than **30 minutes while browsing the main menu**, the Rover will change to full screen TV with the last-watched channel playing to help extend the life of your TV screen.

If live TV has been playing on the same channel for **three hours without any input from the remote**, the Rover screen saver will be displayed.

To return to the main menu, press the MENU button. To adjust go to:



**Settings**

1. In the Settings category, scroll to the Inactivity Timer card, and press OK.
2. You may select OFF or ON. Select CLOSE when finished.

# Menu Options



Channels



Recorded TV



On Demand



HDTV



Movies



Sports



Pay Per View



TV Music



Grid Guide



Search



Favorites



Messages



News



Kids



Apps



Home Network



Settings

## Menu Options Descriptions

### Channels

A vertical menu that lists all available channels.

### Recorded TV

A list of all of the programs you've recorded.

### On Demand

Contains the VOD library of all available titles.

### HDTV

A filter that displays all of the high-definition content.

### Movies

A filter that displays all available movies, including live and recorded TV as well as VOD.

### Sports

A filter that displays all available sports content.

### Pay Per View

A filter that displays pay per view (PPV) programming.

### TV Music

A collection of TV music channels to match your taste and mood.

### Grid Guide

Enable the Grid Guide to see your TV programming in a traditional time grid format.

### Search

Options to search for programs by title, keyword, or by category.

### Favorites

A filter that lets you add your favorite TV, video, photo and music content to one convenient place.

### Messages

A place to receive messages about ETC Cable TV services and updates.

### News

A filter that displays all of the 24 hour news channels and current news programming.

### Kids

Access all children's programming in one consolidated list.

### Apps

A filter that gives you access to a variety of applications, right on your TV.

### Home Network

An easy way to enjoy media stored on your computer from the comfort of your TV.

### Settings

A category that allows you to customize your ETC Rover.

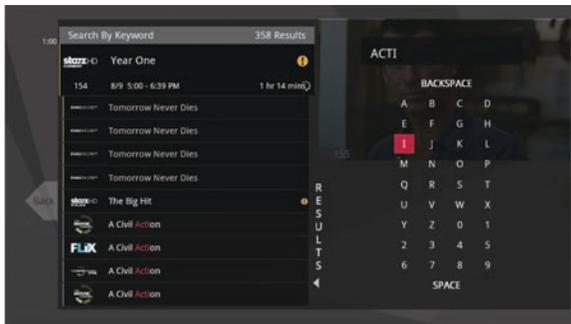
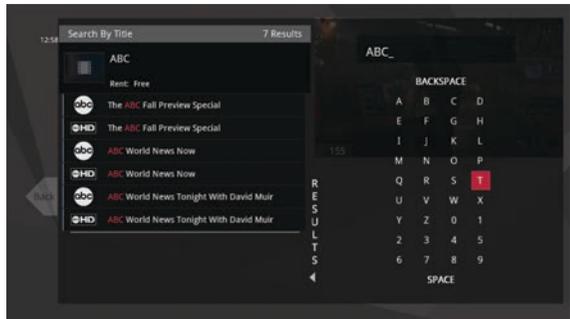


# Searching

Press the MENU button. Press ARROW until SEARCH is selected. Press OK.

## Find By Title

When you select Find By Title, a screen will open that allows you to enter your title and browse through results. Use the arrow buttons to navigate the onscreen keyboard; to enter a letter, press OK with that letter highlighted. To browse the list, press the left arrow until that panel is in focus.



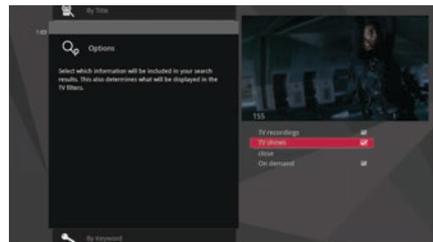
## Keyword Search

A Keyword search lets you search for any word contained in a show's program information. For example, if you know the actor in a show, but can't remember the title, you can search on the

actor's name, and all programs featuring that actor will appear in the list. To search by keyword, enter each letter by selecting it and pressing OK. You'll see results on the left filter down with each letter you enter. Press the left arrow and use the up and down arrows to scroll through them.

## Search Options

Search Options allows you to choose which type of content is displayed in both Search results and in the TV Filters. To customize select Options and press OK to clear the check box for the type of content you would like to remove.



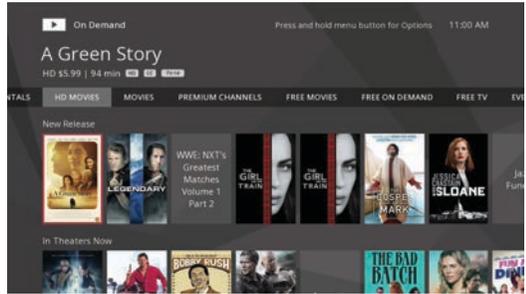
## VOD Library

When you enter the VOD library, you'll see a list of categories.

### VOD Options

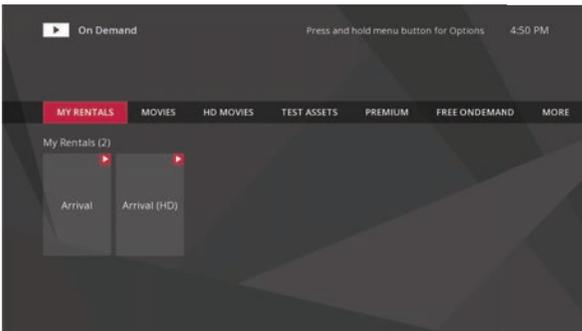
When you see a program you like, press OK, and you'll get the following list of options:

- preview - plays the trailer for the selected movie
- lock - uses Parental Controls to block access to that channel
- buy - purchases the movie so that you can watch it immediately.



## PIN Entry

The first time you try to purchase a VOD program (or purchase a PPV program or set Parental Controls), you'll be prompted to create a PIN that you will then enter before you make additional purchases. You can turn the PIN prompt off from the Parental Controls section of the Settings category.



## My Rentals

When you select the My Rentals option, you'll see a list of all of the movies you've currently rented. Movies will continue to appear in this list until the rental has expired. You can begin watching a movie by pressing OK.

If you begin watching a movie on one Player you can watch that movie in another room in the exact place you left off by pressing INFO and choosing resume. If the Player in the new room has that selection locked with Parental Controls, you'll need to enter the PIN to resume watching.

## Room-To-Room Viewing (TV Roaming)

With TV Roaming, you can pause a show in one room and resume it in another. Once you press pause, if you switch to another room and choose to watch the same show, it automatically plays at the point you left off.

To start viewing a show in another room from the current:

1. PAUSE the current program.
2. Go to the room with the Player.
3. Tune to the channel the on which the program was displayed.
4. Press PLAY button.

# DVR (Recorded TV)

## DVR Layout

### 1. CHANNEL LOGO

Displays the channel of the recorded show.

### 2. RECORDED SHOW ICONS

Let you know if the show is in danger of deletion or protected against deletion.

### 3. FOCUS

Displays the channel number, logo and an indication of whether a show is part of a series. Folders that contain multiple episodes in a series also display the number of episodes.

### 4. SERIES FOLDER

Episodes of a series are held within a folder listing the number of recorded episodes.

### 5. EPISODES OR DURATION

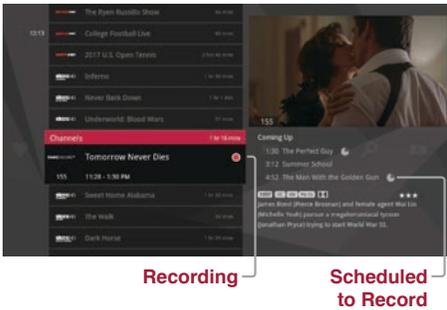
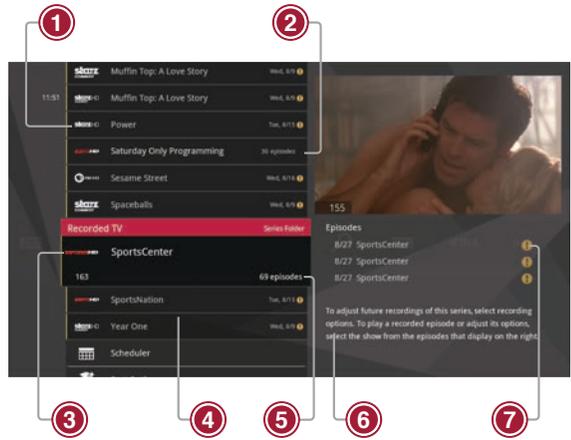
If the item in focus is a folder containing episodes in a series, focus lists the number of episodes. If it's an individual show, it lists the show's duration.

### 6. INFORMATION

With a folder containing episodes in a series in focus, this area shows the current recording options for the series. With a single recorded program in focus, this area shows a summary of the show information.

### 7. SERIES

Individual episodes in a series are shown in the preview panel. Press the right arrow button and select an episode to see that episode's action menu.



## DVR Recording Icons



The show is recording right now.



The show is scheduled to be recorded.



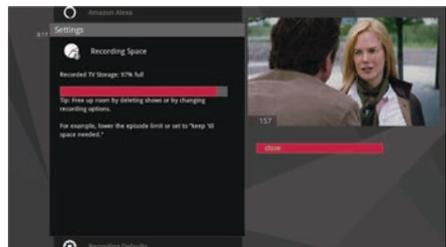
The show is recorded and may be deleted when space is needed for newer shows.



The show will not delete and can only be deleted manually.

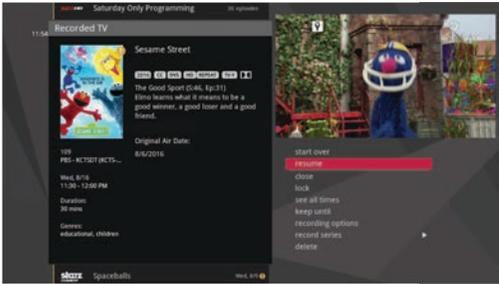
## Recording Space

The Recorded Space card displays the amount of Recorded TV storage space used by recorded shows. In Settings, navigate to the Recording Space card and press OK.



# DVR Options

## Management



When you press INFO with a recorded program in focus, you'll get the following list of options in the action menu:

- Play/Start Over - Launches the program full screen from the beginning.
- Resume - This option only appears if you've watched a portion of the program. Launches the program full screen from the point you left off.
- See all times - Displays all of the times that particular show airs.
- Delete - Removes the program from DVR.
- Recording options - Lets you access the recording options menu.
- Keep Until - Your Rover will automatically delete the oldest shows in your Recorded TV folder as you need the room for new recordings. Keep Until lets you set the program to be deleted at the point of your choosing.
- Lock - Prevents someone from watching the recorded program without a PIN.
- Record Series - you'll get this option if you only have a single episode recorded.



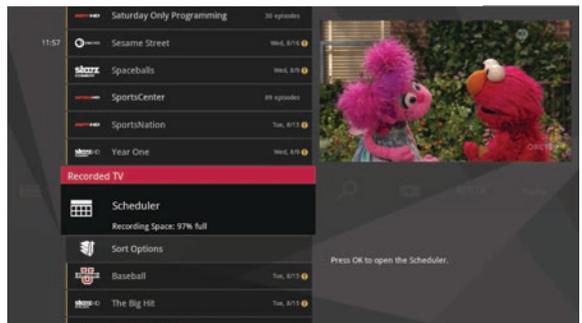
If you bring a folder of episodes into focus and press OK, you'll see the following options:

- see all times
- recording options
- delete all

## Options

### Canceled and Deleted

When you chose to record one show over another due to a conflict, (or someone in your household does) sometimes it's hard to remember why that canceled show isn't showing up in DVR. Your Rover keeps a list of shows that you have scheduled that will not record as well as shows that did not record. The shows above focus have not aired yet, while the shows below focus have already aired.



### Scheduled to Record

You can confirm that a show is set to record using the Scheduled to Record category. In Scheduled to Record, you can also cancel a recording and access your recording options for each show. Just pick the show you want to manage and press INFO.



# Parental Controls

Press the MENU button. Press ARROW until SETTINGS is selected.  
Press OK. Select PARENTAL CONTROLS

## 1. RATING

You can lock individual ratings by pressing OK on the focus. Locking a rating locks all higher ratings above it.

## 2. MINI TV

Your current program, if unlocked, will continue to play in the Mini TV.

## 3. LOCK ICON

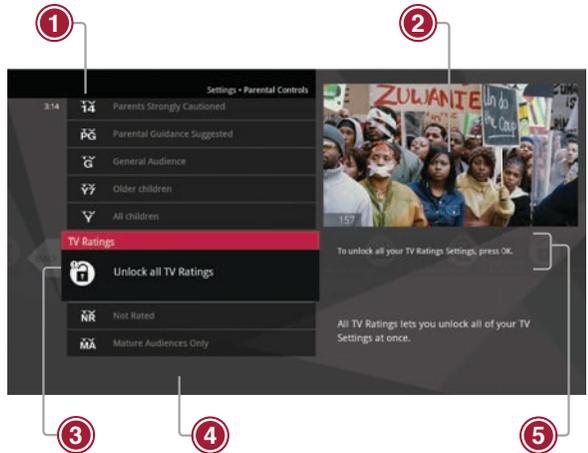
The Lock icon displays if the item is locked.

## 4. CATEGORY TITLES

Category titles display the parental control category.

## 5. HELP

Help explains details about the currently-selected rating.



## Working with your PIN

### Creating a PIN

1. The first time you use Parental Controls (or purchase a PPV or VOD program), the system asks you to create a PIN.
2. In the Settings category, scroll to the Parental Controls card, and press OK.
3. Press the numbers on the remote to enter a four digit PIN and then enter the PIN again to confirm it
4. Choose close.

### Changing a PIN

1. In the Settings category, scroll to the Parental Controls card, and press OK.
2. Choose settings, use the left arrow to scroll left to the Change PIN card, and then press OK.
3. Enter the old PIN, enter the new PIN, and then enter the new PIN again to confirm it.

### If You Forget Your PIN

1. Please call ETC Customer Service at 800.660.6826 to have your PIN reset.

### VOD/PPV PIN

You can choose to turn off the PIN prompt before a VOD or PPV purchase from the Parental Control section. Select the VOD option and press OK to turn the PIN prompt on or off.

## Locking & Unlocking Programs

### Locking by Channels or by Rating

1. In the Settings category, scroll to the Parental Controls card, and press OK.
2. Choose settings. You'll be taken to the Parental Controls menu. Use the right arrow to choose either TV Ratings, Movie Ratings or Lock By Channel.
3. Each card contains a list of the rating systems or a list of channels. Scroll to the format or channel you want to control.

Lock the rating or channel by choosing it, and then pressing OK on the remote. When you lock a rating, all ratings for more restrictive content are also locked. For example, if you lock the TVPG rating, then the TV14 and TVMA ratings are also locked automatically, because these ratings are for more mature audiences than TVPG. When unlocking, the reverse is also true.



# Apps (Netflix - YouTube - Pandora)



## NETFLIX

Like all of the apps, you can access Netflix within Rover one of three ways. Either click the Apps category and navigate up or down to the Netflix card. If you have enabled Netflix to show on the main menu, you can find it there as a category. You may also press the Netflix button on your remote

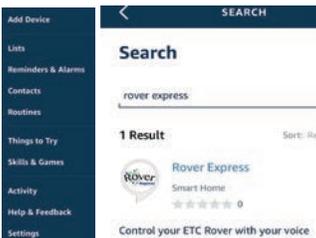
To use this service, you need to have an active Netflix account and an active Internet connection. If you do not have an account, you can sign up for one at <https://www.netflix.com/signup>. By using the Netflix service, you agree to be bound by its Terms of Use. Access to HD content and multiple simultaneous streams is subject to the type of account you have with Netflix. Note: Parental control restrictions set within Rover do not apply within the Netflix application. Please configure these settings for the Netflix application separately on a Web browser. For help using the application, please visit: <https://help.netflix.com/en>.



Access YouTube within Rover the same way you access any of the apps. You can use YouTube without a Google account, but if you use your Google account to sign in, you will be able to access personalized content and other features.



To create a Google account to sign in to YouTube, go to [www.youtube.com](http://www.youtube.com) and click Sign in on the top right and then Create Account. By using the YouTube service, you agree to be bound by its Terms of Use. Note: Parental control restrictions set within Rover do not apply within the YouTube application. We recommend using the service at your own discretion. For help with using the application, please visit: <https://support.google.com/youtube/>.



Control your Rover TV experience with your voice using an Amazon Alexa-enabled device. Free yourself from the remote control and go completely hands-free to enjoy a truly lean-back TV experience. Tune to a channel, search for or play your favorite content, and even pause, fast-forward, or rewind through your programs.

## First, on your Mobile device

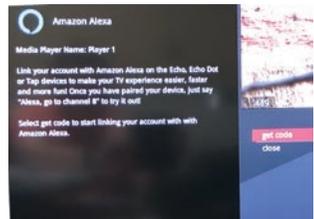
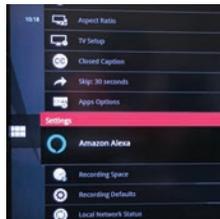
1. Download the Amazon Alexa app to your device and log in
2. Click settings. It's on the top right of app (3 lines)
3. Click Skills & Games
4. Click search icon and type "rover express"
5. Scroll down to Rover Express, click to add, click enable

## Now, on your Rover

9. Click settings, then Amazon Alexa
10. Click "Get Code"
11. Type code into your Alexa app on your mobile device
12. You are now paired with your Rover

### The Alexa app will discover devices

Once discovered, select device (Echo, Dot...) to pair with Alexa and with your Rover.



*"Alexa, tune to NBC" "Alexa, pause" "Alexa, show me Tom Cruise"*



# Your NETFLIX Remote

## **A** DVR

Goes to DVR recorded programs.

## **B** **VOD** VOD

Goes to the Video On Demand.

## MENU

From wherever you are, MENU returns you one step at a time toward the top level of the main menu.

## BACK

Takes a vertical list displaying TV programming back to the previous half hour. Also pages back through an info note and backs out of a second-level menu.

## SEARCH

Brings up search option.

## **↶** REPLAY

Rewinds seven seconds. Also takes a vertical list of TV programming back in time 24 hours.

## **●** RECORD

Press while watching a show or with a show in focus to record.

## **■** STOP

Exits out of a recorded show or stops a recording in progress if you're watching that show full screen.

## NUMBER KEYS

Entering numbers will take you directly to the corresponding channel.

## Controlling Live TV

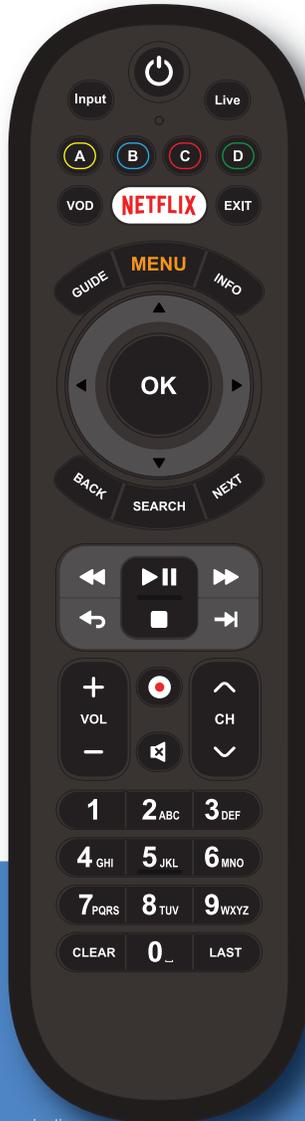
Press PAUSE to alternate between pausing and resuming the show you're watching.

Press REWIND up to three times (for three speeds) to rewind the show.

Press FORWARD up to three times (for three speeds) to fast-forward the show up to the point of broadcast.

Press PLAY to stop fast-forwarding or rewinding or resume from a pause.

Press LIVE to view the point of broadcast for the last channel you watched.



## **C** **GUIDE** GRID GUIDE

Activates the traditional Grid Guide view of TV programming.

## **D** **Live** LIVE TV

Goes to full-screen, live TV, regardless of what's currently in focus.

## EXIT

Exits current menu and returns to current program.

## NETFLIX

Launches Netflix application. Must have subscription with Netflix to access content.

## INFO

Brings up an action menu of options related to the item in focus.

## NEXT

Takes a vertical list displaying TV programming forward to the next half hour. Also pages forward through an info note.

## **➡** SKIP

Skips forward the number of seconds you predefine in settings. Also takes a vertical list of TV programming forward in time 24 hours.

## Pairing Remote

1. Point the remote at the Rover and press and hold the Mute button and Up arrow until the Power button blinks rapidly.
2. After a few seconds, you will see a message on the screen that the remote has been successfully paired with your Rover.

Press **↶** to view the previous 7 seconds of the show.

Press **➡** to skip forward in the show up to the moment of broadcast. You can decide how many seconds to skip with this button in the Settings menu.

Press PAUSE and then FORWARD once to activate slow motion.

Pressing **●** to record the entire contents of the temporary memory or buffer for the show you are watching.

Press PAUSE and then **➡** to advance forward one frame.

