

NETWORK TRANSPARENCY DATA

Practice

ETC's Engagement

<p>Blocking. Practice that blocks or otherwise prevents access to lawful content, applications, service or non-harmful devices.</p>	<p>No Blocking</p>
<p>Throttling. Practice of degrading or impairing access to lawful traffic on basis of content, application, service, user, or use of a non-harmful device.</p>	<p>Customer Internet traffic is throttled at the customer premise based upon the speed of the service package to which the customer is subscribed. This rate limit does not discriminate based on content, application, or source/destination</p>
<p>Affiliate Prioritization. Practice favoring some traffic over other traffic to the benefit of an affiliate</p>	<p>No Affiliate Prioritization</p>
<p>Paid Prioritization. Practice favoring some traffic over other traffic in exchange for consideration, monetary or otherwise.</p>	<p>No Paid Prioritization</p>
<p>Congestion Management. Describe congestion management practices, if any.</p>	<p>ETC has adopted a policy of congestion <u>avoidance</u> in lieu of congestion management. We consistently observe bandwidth utilization patterns and proactively address areas of potential congestion using one of several methods including: segmenting areas of potential congestion into smaller service areas or installing more aggregate bandwidth to meet future needs</p>
<p>Application-Specific Behavior. Whether and why ISP blocks or rate-controls specific protocols or protocol ports, modifies protocol fields in ways not prescribed by the protocol standard, or otherwise inhibits or favors certain applications or classes of applications.</p>	<p>No Application-Specific Behavior</p>
<p>Device Attachment Rules. Describe any restrictions on the types of devices and any approval procedures for devices to connect to the network.</p>	<p>ETC includes the customer premise device required to terminate the Internet circuit in the home as part of the monthly price of the Internet service. The customer is free to connect any device they choose in the home to this supplied customer premise device. Connection of a 3rd party customer premise device is not supported for purposes of terminating the Internet circuit.</p>
<p>Network Security. Practices used to ensure end-user security or security of the network. Describe triggering conditions that cause a mechanism to be invoked.</p> <p>If Spam files are deleted if not accessed by a customer, what amount of time does the customer have to access i.e.30 days?</p>	<p>ETC filters traffic at the edge of the network to prevent spoofed/bogus addresses from entering/exiting the network from transit providers.</p> <p>Because ETC does not filter/block subscriber Internet traffic, we do recommend customers take the proper precautions to secure their network. (i.e. firewalls, antivirus)</p>
<p>Describe your Service Technologies</p>	<p>DSL, Cable Modem, FTTH, and Metro Ethernet</p>
<p>Which Non-BIAS Service(s) (i.e., VoIP, IP Video) do you offer?</p>	<p>VoIP</p>

Download and Upload Speeds

Speed measurements obtained through use of the Measuring Broadband America (MBA) methodology, internal testing, customer speed test data, or relevant data from third party sources.

ADVERTISED	ACTUAL SUSTAINED	PERCENTAGE DIFFERENTIAL
Download		
20 Mbps	20 Mbps	0%
30 Mbps	30 Mbps	0%
40 Mbps	40 Mbps	0%
60 Mbps	60 Mbps	0%
80 Mbps	80 Mbps	0%
150 Mbps	150 Mbps	0%
Upload		
2 Mbps	2 Mbps	0%
3 Mbps	3 Mbps	0%
4 Mbps	4 Mbps	0%
6 Mbps	6 Mbps	0%
8 Mbps	8 Mbps	0%
10 Mbps	10 Mbps	0%
20 Mbps	20 Mbps	0%

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